Legal & Privacy Policy

Privacy Statement

NexusTalk Commitment to Data Protection:

Protecting the security and privacy of your personal information is important to NexusTalk and to the way we conduct our business in compliance with laws on privacy, data protection and data security. We hope the policy outlined below will help you understand what information NexusTalk may collect, how we use and safeguard that information and with whom we may share it.

Personal Information

Through its websites, NexusTalk will not collect any personally-identifiable information about you (e.g., your name, address, telephone number or e-mail address), unless you voluntarily choose to provide it to us (e.g., by registration, survey). If you do not want your personal information collected, please do not submit it to us.

When you do provide us with personal information, we usually use it to respond to your queries, process your order or provide you with access to specific account information. Also, to support our customer relationship with you:

We may store and process personal information to better understand your business needs and how we can improve our products and services; or

We (or a third party on our behalf) may use personal information to contact you about a NexusTalk offer in support of your business needs or to conduct online surveys to understand better our customers' needs and profiles.

If you choose not to have your personal information used to support our customer relationship (especially direct-marketing or market-research), we will respect your choice. We do not now (and do not intend to) sell, rent or otherwise market your personal information to third parties.

Non-Personal Information Collected Automatically

When you access our websites, we may automatically (i.e., not by registration) collect information that is not personally-identifiable (e.g., type of Internet browser and computer operating system used; domain name of the website from which you came; number of visits, average time spent, pages viewed). We may use this information to measure the use of our websites and improve their content.

Use of Cookies

Cookies are a small piece of data stored on your computer by a website. Their purpose is to carry bits of information about your website interaction. As with the vast majority of websites NexusTalk utilise Cookies to store anonymous information about web visits, this is purely for the purpose of website statistics. This information allows us to improve our website for visitors.

Cookie details

Below are the details of the cookies used on the Mobile Tornado website:

Cookie ID	Function	Further information
_utma _utmb _utmz	Google Analytics, provided by Google Inc, provides an anonymous record of how visitors use the website, so we can improve the content and navigation of the website as well as report.	The Google Analytics software is described at www.google.co.uk/intl/en/analytics/privacyoverview.html To opt out of being tracked by Google Analytics across our website, visit tools.google.com/dlpage/gaoptout

If you wish to block or erase the use of cookies then please refer to the relevant instructions in your web browser.

Children

No personal information should be submitted to NexusTalk websites by children without the consent of their parent or guardian.

NexusTalk will not knowingly collect or use any personal information collected from children for any purpose whatsoever, including disclosure to third parties.

Security

NexusTalk takes precautions to ensure the security of your personal information and strives to keep it accurate. We carefully protect your personal information from loss, destruction, falsification, manipulation, and unauthorized access or unauthorized disclosure.

Questions and Comments

If you have any questions or comments about NexusTalk's Data Protection Policy (e.g. to review and update your Personal Information), please contact us at the address shown on our websites.

Legal

Information on this server is provided "as is" without any warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement of third-party rights.

NexusTalk make no warranties about the accuracy, completeness, reliability or timeliness of the material, services, software, text, graphics and links on <u>www.mynexustalk.com</u>. In no event will NexusTalk plc be liable to any party for damages whether direct, indirect, consequential or other for any use or inability to use of this website or its contents, or of any other hyperlinked website, including, without limitation, any damages for lost profits, business interruption, loss of data or otherwise, even if we are expressly advised of the possibility of such damages. In addition, it is up to you to take precautions and to ensure that whatever you select for your use is free of such items as viruses, worms, Trojan horses and other items

of a destructive nature.

You are prohibited from posting or transmitting any commercial, unlawful, threatening, defamatory, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offence, give rise to civil liability, or otherwise violate any law. NexusTalk will fully cooperate with any law enforcement authorities or court order requesting or directing NexusTalk to disclose the identity of or help identify or locate anyone posting any such information or materials.

The information on <u>www.mynexustalk.com</u> may include technical inaccuracies or typographical errors. Changes may periodically be made to the information and will be incorporated in new editions of this site. NexusTalk may make improvements or changes in products and programs described in this publication at anytime without notice.

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